

KHOIRUL UMAM

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A recent graduate with a degree in Information Systems from Bina Nusantara University (BINUS University) with a GPA of 3.55. Has 1 year of internship experience at WhiteOpen Technology and is currently interning at Bank Rakyat Indonesia (BRI). I possess a strong sense of curiosity, hardworking, creative, innovative at work, have good communication skills, and quick to adapt.

EDUCATION

Bina Nusantara University - Bachelor's Degree
in Information Systems (GPA 3.55)

Jakarta, Indonesia
August 2021 - July 2025

PROFESSIONAL EXPERIENCE

PT. Bank Rakyat Indonesia - IT Strategy & Enterprise Architecture
IT Business Partner Intern

Jakarta, Indonesia
December 2025 - June 2026

- Architected and standardized Business Requirement Documents (BRD) and User Stories to ensure alignment between the banking product vision and technical development outcomes.
- Act as the main communication bridge between business stakeholders and the IT team to mitigate communication barriers during the software development life cycle (SDLC).
- Oversee the end-to-end product development process to ensure the final results meet expectations.
- Analyze and document business requirements from various work units at BRI to be translated into technical specifications that are ready to be worked on by the IT development team.
- Visual documentation Using Visual Paradigm to map as-is and to-be business processes in order to identify opportunities for automation in banking services.

PT. Whiteopen Teknologi
QA/QC Tester Intern

Jakarta, Indonesia
February 2024 - February 2025

- Executed comprehensive functional and regression testing to find bugs or problems in the application being developed, then make a report of the bug or problem.
- Develop test scenario documents that include positive and negative test cases based on the application's business process flow.
- Create design documents according to application needs.
- Communicate with the development team regarding the result of running test scenarios.
- Conduct regular regression testing to ensure that bug fixes or new feature additions do not compromise the stability of existing application functions.
- UI/UX Validation Ensuring that the implementation of the app design on the development side aligns with the prototype created in Figma

ORGANIZATION EXPERIENCE

HIMSISFO (Himpunan Mahasiswa Sistem Informasi)
Bina Nusantara University - Activist (Staff Member)

Jakarta, Indonesia
October 2021 - February 2023

SKILLS

Hard Skills :

- | | | |
|-----------------------------|---------------------|---------------------------------|
| • Microsoft Office | • Java | • Adobe Photoshop |
| • Figma | • HTML/CSS | • Looker Studio |
| • Visual Paradigm | • Microsoft SQL | • Canva |
| • Google Workspace | • Adobe Illustrator | • Atlassian JIRA and Confluence |
| • Manual Testing | • A/B Testing | • Usability Testing |
| • UI/UX Design | • Web Design | • Mobile UI Design |
| • Mobile Application Design | • Interface Design | • Interaction Design |

Soft Skills :

- | | | |
|-----------------|--------------------------------|-------------------|
| • Leadership | • Critical & Creative Thinking | • Decision Making |
| • Teamwork | • Problem Solving | • Design Thinking |
| • Communication | • Analytical Skills | • Data Analysis |
| • Collaboration | • Adaptability | |